



YOUR RELIABLE DENTAL OUTSOURCING CENTER

Robust Dental Lab



Who We Are?

Our products

Robust is a full-service dental lab in China, manufacturing and marketing fixed restorations, removable restorations and orthodontics. In order to better serve our customers, we also supply dental accessories such as analogs, abutments, transfers and attachments.

Our experience

Robust focuses on exporting dental products for over 10 years, with rich experience about quick Customs release and the waiver of export tariffs. As a FDA certified dental lab, Robust takes pride in offering consistent European and American quality work. We are also able to give you a swift turnaround time of only 7 days for most dental cases.

Our customers

Robust has been serving clients from North America, Europe and other places. Thousands of overseas dentists have benefited from us in terms of restoring oral health and smiles for their patients. If you are looking for a Chinese dental outsourcing center, Robust is your excellent choice!



Why Choose Us?

We are certainly not the biggest, but many customers choose us, even if they haven't taken much time to know us. Most customers stay with us for years. Even some will pay us beforehand. We think this is due to the following reasons:

Fast Turnaround

Our technicians work 24 hours a day (three shifts) and 7 days. Also, our office staff will contact you in 12 hours if there is any question about your cases, so your cases can be quickly finished, even if you send a large volume to us. The turnaround time is often 7 days for most cases.

Competitive Price

We might not be the cheapest, but we are the most cost-effective. According to our customers, the prices for most cases can even be as much as 50% less, compared to that of dental labs in developed countries, while maintaining the same even better quality.

Low Remake Rate

Most of our technicians have over 10 years of experience in field. Besides, we invest a lot in latest technologies. We try to depend least on human labors for all cases, because machines can always provide the most stable performance and best precision.

Great Materials

We only use FDA-approved or CE-marked materials for all dental cases. The materials we use are well-known brands such as Bego®, Argen®, Ivoclar-Vivadent®, Dentsply®, and Valplast®. Please refer to our material list for details.

Our Advanced Systems and Machines

3shape
TRIOS Ready



Fixed Restorations



Zirconia



Veneer



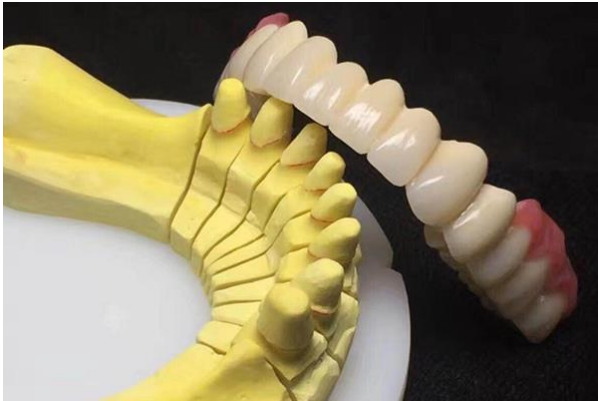
Implants



PFM



E-Max



BioHPP

Removable Restorations



Valplast Partial



Clear Framework



Acrylic Denture



Framework

Combination Work



Telescope



Precision Attachment

Orthodontics



Expander



Retainer



Clear Aligner



Night Guard



Sports Guard



Anti-Snoring Device



FAQ

Turnaround Time

- ✓ For most cases, we offer a 7-day turnaround time with traditional impressions and models. For digital cases, the turnaround time is 5 days. However, there is a time difference depending on the complexity of cases. Please download our full Turnaround Time for details.
- ✓ For less frequent shipments, we suggest dentists to allow a 12-day turnaround.
- ✓ For question cases, the production time could be extended.
- ✓ Routine inspections in Customs could happen, even though it is infrequent. And we will not be responsible for the related turnaround delays.

Shipping Cost

- ✓ We only pay for one-way shipping. For example, you always pay for shipping to us.
- ✓ We pay for the return shipping, only if the value of your cases each time exceeds 600 USD. Otherwise, we would have to charge shipping back.
- ✓ When sending packages to us, you are allowed to use our UPS account, which can help you save shipping cost, due to our better discounts.

Materials

We only use CE-marked or FDA-approved materials. For detailed information, please refer to our material list

Minimum order

We don't request minimum order, but we pay for return shipping, only if the value of your cases each time exceeds 600 USD.

Payments

- ✓ We accept payment by PayPal and Bank Transfer.
- ✓ We will NOT pay for PayPal or Bank handling fee.
- ✓ We will send finished work AFTER full payment is made under any circumstances.

Ways to reduce remakes

- ✓ During fabrication, we will send emails, along with photos, to help communicate, if there is any question about the cases.
- ✓ Please send us precise impressions. We may have to request a new impression, if we think the impression has a problem.
- ✓ Please provide clear handwriting of prescriptions.
- ✓ Please provide detailed instructions.
- ✓ Please send us drawings if you require special designs.
- ✓ If possible, don't send alginate impressions. Please cast stone models before sending.

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- ✓ Please properly pack your impressions and models, in order to keep them in good conditions.
 - ✓ Please make bite registrations with silicon material, NOT wax.

Remakes and Conditions

We offer a 5-year warranty for fixed restorations, and 1 year for removable restorations. In most cases, we can repair or remake for free. However, we may have to recharge under the following circumstances:

- ✓ If the restoration is caused by incorrect fitting, misuse or accidents.
- ✓ If the old restoration is not returned to us.
- ✓ If the case is re-prepared and a new impression is sent to us.
- ✓ If the shade is different from the original order.
- ✓ If the restoration material is different from the original order.
- ✓ If we request a new impression, but you still ask to go ahead.
- ✓ If the original design is changed.

Refunds and Conditions

- ✓ If your cases are remade for the second time, you can ask for full refund.
- ✓ Full refund is available, if the old restoration and accessories are returned to us.
- ✓ We handle remakes/refunds on a case-by-case basis, if the remakes/refunds result from production errors.
- ✓ Any refund or damages shall be limited to the amount of the commercial invoice.
- ✓ We will credit your account in your next invoice, or refund by PayPal.



Our Client Case

So far, we are serving clients from North America, Europe and other places. Thousands of dentists have benefited from us in terms of restoring oral health and smiles for their patients.

Client Visiting



Client from The U.S.A.



Client from The U.K.

Client Testimonials

"Working with Robust for over 6 years, I have never received any complaints from my clients, and I had a lot of fun with you guys every time I visited Shenzhen."

-----Lab owner in Florida, U.S.A.

"I'd say the prices Robust offers for all products are much cheaper than it costs me to produce them in house, and the quality even better helps me grow my business."

-----Lab owner in New York, U.S.A.

"I never imagine my cases could be done with such good price, and at the same time, with this great quality! Thanks a lot to Robust!"

-----Clinic owner in Amsterdam, Nederland.

In my country, lab work can be very slow. Even a single crown could take 2 weeks to finish. But working with Robust, I can be much more efficient. Robust staff also makes Shipping Documents for me. It is like just sending cases domestically.

If you want to know more client case, you can read our experience in our website.

Here are our some case examples

- <https://www.robustdental.com/e-max-crowns-and-veneers/>
- <https://www.robustdental.com/full-zirconia-bridge-and-layered-zirconia-bridge/>
- <https://www.robustdental.com/biohpp-can-replace-long-zirconia-bridges/>
- <https://www.robustdental.com/first-time-dental-outsourcing/>



Easy Steps to Start

1. Contact us via email: info@robustdental.com
2. To make things easier, we can make Shipping Label and Commercial Invoice for you, and send by email for you to print out.
 - For starters and dentists, we suggest using our UPS account, which can offer you better discounts. We will later put shipping cost into your invoices.
3. You will receive our lab sheet; OR please download lab sheet on our website.
4. Fill out a lab sheet for each case with detailed information (product, the number of cases and instructions).
5. Pack your impressions and models with bubble wraps, put them into plastic bags, and then place all cases into a box.
 - Please use a box that can properly hold all your cases. The box should NOT be too big, because shipping companies charge you by the weight or the size of the box.

➤ Please use one more plastic bag to hold your lab sheets, if you are sending alginate impressions, in order to keep the lab sheets dry and neat.

6. Attach Shipping Label and Commercial Invoice onto the box.
7. Call the Express to arrange a pickup, and send us the tracking number via email.
8. We receive your packages at our Shenzhen-based lab within 3 business days.
9. Fabrication starts at once. We will email or call you, if there is any question about the cases within 12 hours.
10. We send you an itemized invoice, and ship all finished cases after payment is made. We accept payment by [PayPal](#) or [Bank Transfer](#).
11. We inform you of the tracking number via email.
12. You receive your finished cases in 2 business days.

High Quality Cost-effective Professional

Contact Us



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